

AQUALINA

AT BAYSIDE TORONTO

Hines

TRIDEL[®]
BUILT FOR LIFE



Your Guide to Moving In

At Tridel, we understand that you're moving more than just your "stuff". You're moving you. And that involves a great deal. We've helped thousands of people move into their new homes with ease. While it's exciting, we also appreciate that it's a lot of work. So remember, we're here to help and we hope this is a good start.

Once again, congratulations and welcome to your new home.
Welcome to Tridel.

Helpful Documents and Other Links

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Below are links to documents that outline important information as well as things you need to take care of at least two weeks before your moving date.

[Your Homeowner Orientation - What to Expect](#)

[Del Condominium Rental - Help Manage or Rent Your Home](#)

[bazinga! - The Private Social Network & Essential Utility](#)

[Top 10 Items to Take Care of Before your Move](#)

[Your Checklist for Moving](#)

[Survival Kit for your Moving Day](#)

[Change your Address with Service Canada](#)

[Change your Address with Canada Post](#)

[What to Expect Once You Close](#)

[How your Utility Metering and Billing Works](#)

[Your Neighbourhood](#)

[Designation of Agent Information](#)

[Questions or Need Help?](#)



Home Orientation

Allow me to introduce myself.
Your new home.

The Hines logo is displayed in a white serif font on a dark gray rectangular background.The TRIDEL logo is displayed in a white sans-serif font on a red rectangular background, with the tagline "BUILT FOR LIFE" in a smaller font below it.

At Tridel, we have the privilege of witnessing the burst of “new home pride” every day, and it’s something that we never take for granted. We want the first time you see your home to be the best experience possible. We’ve created your Homeowner Orientation to be just that. We’ll be contacting you soon to schedule yours.

What is it?

Your Home Orientation is an incredible introduction to your new home and community. You’ll have the first walk through of your home and tour all the amenity spaces of your condominium. Take advantage of the opportunity to meet your Del Property Management team before your move in and learn how to navigate the condo lifestyle - from booking your party room to easy recycling practices.

When is it?

Your Orientation typically takes place 1 month before your occupancy date (and no later than one week before) and lasts between one to two hours. It’s scheduled during normal business hours while both Customer Care and Construction personnel are on-site. If you have a schedule that makes this difficult, we’ll arrange an after hours or weekend appointment.

The gap between your appointment and your move in date allows time for trades to correct most of the concerns that we may find. While we make every attempt to have your home complete, there are sometimes circumstances such as limited craftsmen or material delays, which delay the correction of concerns within your home.

Please note that the Orientation never occurs after you have occupied the home.

CAN’T MAKE IT? If you already know that you’ll be unable to attend your orientation, please fill out our Designation of Agent form beforehand, so that a designated person can conduct the appointment for you.

RUNNING LATE? Please call if you’re going to be late. We’ve set aside two hours for your appointment and would hate to rush a good thing. Depending on the day’s schedule we may or may not be able to accommodate you.

NEED TO RESCHEDULE? Please provide 24 hour notice if you need to reschedule. A “no show” results in Customer Care conducting the appointment on your behalf.

As a courtesy, we’ll provide a reminder phone call or email the day prior to your appointment.

Where is it?

Your Orientation will take place on site. You'll be directed to designated parking within the community or given clear direction to the lobby and concierge from street access, where a member of our Customer Care team will meet you and start your tour.

Why is it important?

There are two basic goals of your orientation.

To be sure that the physical construction of your home meets your expectations.

While we pay the utmost attention to detail and we want to get it right, a second set of eyes is always welcome. We encourage you to ensure that all of the features and finishes you've specified for your new home are correct.

To ensure that you receive the maximum performance from your home.

While the condominium lifestyle is a carefree one, there are some maintenance responsibilities that come with it. Your Orientation will demonstrate the operation and maintenance of all your homes systems including climate control and appliances. Preventative maintenance and warranty coverage will be explained as well.

Who's there?

From our end, a Tridel Customer Care Representative will conduct your orientation. Our staff have been skillfully trained in this discipline by our Warranty Supervisor.

From your end, we encourage you (rather than a designate) to personally attend this appointment. It's a bit of an intensive "workshop" on your new home with a lot of information, and for that reason we suggest only bringing one or two others to join you.

How does it work?

Your Orientation is very detailed and a clear path of communication is crucial for the successful completion of your home. While we've significantly reduced the amount of paperwork throughout the process, below is an outline of the documentation that we deem necessary in making things run as smoothly as possible.

CHECKLIST - We have an Orientation checklist to ensure that nothing is overlooked. This helps standardize our process and ensure that we haven't missed anything. Your Customer Care Representative will review this checklist at your appointment.

CCP FORM - The Certificate of Completion and Possession is required by the TARION Warranty Corporation and is necessary to close your suite. During the inspection, your warranty sticker is placed on the electrical panel in your new home and will provide your enrolment number and the commencement date for the warranty. Also your lawyer will directly receive a copy of the CCP for your and their records.

HOME INSPECTION FORM - This is a written form consolidating all the details of your walkthrough that require attention. You'll be provided with a copy of this form as well for your personal records. Concerns are later reviewed and entered into our electronic database to ensure efficient correction.

HOME CARE GUIDE - This guide includes details on caring for your new home as well as manufacturer's instructional information for items such as the alarm panel & thermostat. We suggest you review it at your convenience. It can almost always save you a visit to Property Management and rectify concerns quickly and painlessly. Your guide can be found within the community section of tridel.com or on bazinga.

What can I do?

Before your visit, review your Agreement of Purchase and Sale, including the finishes and features specifications as well as any Personal Selections. We'll have a copy on hand to ensure that everything specified has been completed. Please remember to wear proper footwear (closed toe) as our visit covers the entire home, which may include areas of construction. Occasionally, some amenities may still be under construction, prohibiting access.

Who will take care of me?

Our representatives attend to warranted deficiencies submitted through written forms during the warranty period.

When will we see you again?

Our next visit after you've moved in is your Home Care and Warranty Review. This ensures that you're comfortable with all of your home's technical maintenance requirements and provides another chance to follow up on any outstanding concerns. We'll contact you to arrange this shortly after you've gotten settled.

Goodbye (for now).

We strongly emphasize the importance of this orientation. We've learned that the time and effort put towards learning how to maintain your home has extremely long term rewards. As always, we strive to provide you with good information so that you're able to make informed decisions regarding your home. We look forward to seeing you soon.

Peace of Mind.

Del Condominium Rental



Many of our customers ask questions about how they can manage their suite during Interim Closing and before Final Closing, when they actually take ownership or "title" of their home.

As you are aware from your Agreement of Purchase & Sale, customers potentially interested in renting their suite are unable to do so until after Final Closing. However, as a result of our customer's feedback, I would like to introduce you to Del Condominium Rentals (DCR); our sister company focused specifically on providing you the opportunity to begin renting your suite earlier, right from Interim Closing.

DCR – a proud member of the Tridel Group of Companies - is the leader in the condominium rental industry; with over 1,400 suites across the GTA in their portfolio and over 20 years experience.

While DCR is required for every customer who will be renting their suite during the Interim Occupancy period, their success allows them to maintain a relationship long after we complete the community. Their focus is to maintain the investment asset by providing the following services:

- Marketing and advertising of your suite
- Tenant Screening
- Maintenance and Repair
- Accounting
- Insurance Coverage
- Compliance Enforcement
- Revenue Retrieval



In addition, DCR will maintain a coordinated presence on-site at Aqualina with staffing and a rental model suite for viewing. A dedicated team of employees will work hard to ensure that you receive a maximum return on your investment. When you partner with DCR you are providing yourself the opportunity to have a stress free investment experience. Now that's Peace of Mind.

We have started communicating with interested residents of Aqualina and with occupancy starting in less than 90 days, we urge you to call DCR now so you can provide yourself the maximum opportunity to begin realizing a return right from Interim Closing.

To learn more about DCR and how to join the Del Condominium Rentals Management Program, you can email sales@delrentals.com or visit their website at www.delrentals.com.

bazinga!



Tridel & bazinga!

bazinga! provides a way for Tridel residents to stay connected to their home, community and neighbourhood, enriching homes and unlocking the power of communities. The bazinga! platform provides residents, developers and property managers a centralized, private social communication channel, offering all parties an equal voice and open dialogue. As a resident of a Tridel & bazinga! building, you will have access to all of the features bazinga! offers, including:

My Home

A comprehensive profile containing your home specifications, including homeowner manuals, floor plans, appliances, parking, storage, and more. Residents also have the opportunity to upload their own documents and information.

The Loop

The building's central communication tool. Stay on top of building activity and share updates with all the key stakeholders in your community.

Documents

All common building documents are stored securely in the cloud. Access minutes, AGM minutes, maintenance manuals, bylaws and more.

Messages

Private or group messaging allows you to privately connect with your neighbours.

People

Discover who is in your community through a list of all your neighbours. You can also connect quickly and conveniently with your community - residents and property management.

Neighbourhood

View the local neighbourhood and vendors through integration with FourSquare. Leverage group-buying with specially discounted services exclusive to bazinga! residents.

Resident Care

Any requests that require the concierge or property manager to follow up on are logged here.

Amenities & Services

Access and book amenities, view hours, rules, status and photos.

Top 10

Before you move in "to do" list.

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1. Ensure that you've booked the elevator for your move with your Aqualina Property Management Team via email at aqualina.pm@delcondo.com or 416-649-2312 or on-line with [bazinga!](#), your private social network and essential utility for your community
2. Contact moving company and arrange for a scheduled date and time
3. Order moving supplies, if you'd like to start prepacking some items on your own
Typically it takes about 8 hours to pack a three bedroom house, so allow yourself an extended amount of time, if you pursue this task on your own.
4. Arrange for storage or sale of unnecessary items that you decide not to bring to your new home
5. Notify Canada Post of your change of address
Permanent address change within the province for 4 months is approx. \$50 (plus applicable taxes). This service forwards your mail to a new address for a six month period.
6. Notification of your change of address to the following:

✓Doctor / Dentist	✓Bank	✓Work	✓Memberships
✓Lawyer	✓Schools	✓Credit Cards	✓Fitness Institutions
✓Accountant	✓Veterinarian	✓Family / Friends	✓Daycare
7. Change your address on your (1) driver's license, (2) vehicle registration and (3) OHIP
These changes may be done online at a Service Ontario Kiosk

The Ministry of Transportation regulates that you notify them of your move within six days of changing your address. The Ministry of Health advises that failure to notify them of your new address may affect your health coverage.

8. Change your address for any magazine or newspaper subscriptions
9. Disconnection of existing alarm company servicing
10. Disconnect and reconnect utilities to your new home address
Please note that your lawyer will receive all required documents to initiate your utilities at Aqualina as they are separately metered.

Your Checklist for Moving

Send change of address to:

Utilities:	Electric	Gas
Water	Telephone	Fuel
Professional Services:	Doctor	Dentist
Chartered Accountant	Lawyer	Broker
Publications:	Newspapers	Magazines
Established Business Accounts:	Dry Cleaner / Laundry Service	Drug Store
Diaper Service	Water Softener Service	Credit Cards
Government & Public Offices:	Provincial Motor Vehicle Office	Social Insurance Number Administration
Post Office	Financial Institution	
Insurance:	Life Insurance	Automobile Insurance
Home Insurance	Health Insurance	Other
Miscellaneous:	Relatives & Friends	Organizations & Clubs
School(s)	Landlord if you are a tenant	Tenants, if you are a landlord
Church		

Before the Move:

Empty Freezer	Defrost freezer & refrigerator	Remember cable TV arrangements
Clean rugs or clothing		
Order Final Reading of:	Gas / Oil	Electric
	Water	Heating fuel
Discontinue Service on:	Route deliveries	Cleaning
	Safety deposit box	Telephone
Plan for transporting pets	Arrange for child care if required	

Your Checklist for Moving

Out of Town Purchasers



Let a close friend or relative know your route and schedule. Transfer insurance on household goods and personal possessions to ensure coverage enroute. If your car or other possessions are not paid for, notify creditors and obtain permission to take property out of province. Have your appliances serviced for the trip. Notify the school about the intended move. Gather records or have transcripts forwarded. Obtain.

Medical	Medical prescriptions	Birth / baptism records
Dental records	Inoculation records	Eyeglass prescriptions

Gather professional recommendations for new location, and return all borrowed books, etc.

Survival Kit for Moving Day

Set aside the items that you may need immediately upon arrival at your new home. Pack all these items separately and mark the boxes by content.

Cleaning Supplies:	Detergent	Kitchen Cleanser
Dish towels	Paper towels	Dish cloth
Steel wool pads	Sponge	Glass cleaner
Food:	Drinks	Snacks
Kitchen Supplies:	Plastic wrap	Trash bags
Aluminum foil	Paper plates, cups, napkins	Plastic knives, forks, spoons
Plastic pitcher	Small saucepan	Serving spoons
Tea kettle		
Children:	Video	Colouring books & crayons
Favourite toys	Books	Puzzles
Blanket		
Bathroom:	Razor	Facial tissue
Toilet tissue	Bath towel	Shower curtain
Face cloth	Soap	First-aid-kit
Asprin		
Miscellaneous:	Tool box	Several light bulbs
Flashlight	Extra batteries	String or twine
Old newspaper	Laundry detergent	

Change your Address with Service Canada

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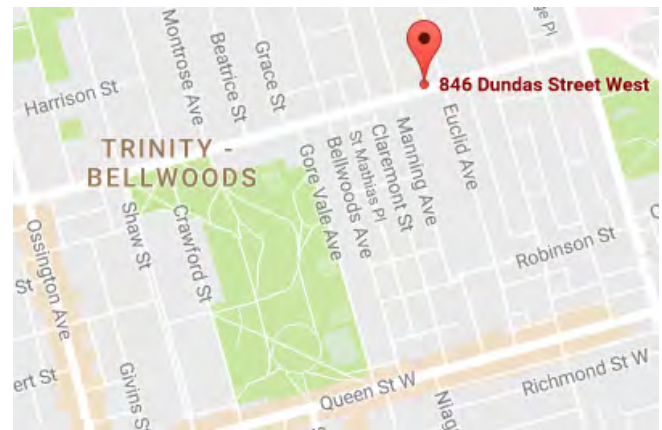
The Ministry of Transportation regulates that you notify them of your move within six days of changing your address.

The Ministry of Health advises that failure to notify them of your new address may affect your health coverage.

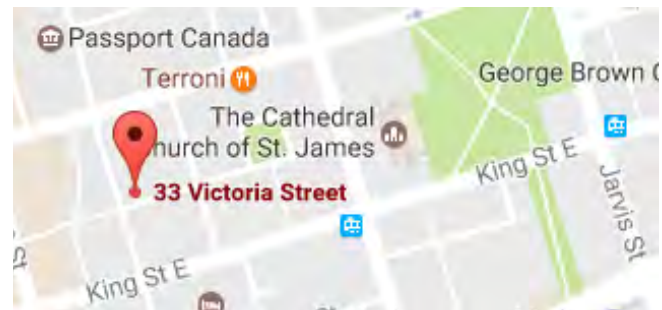
Ministry Locations

In person:

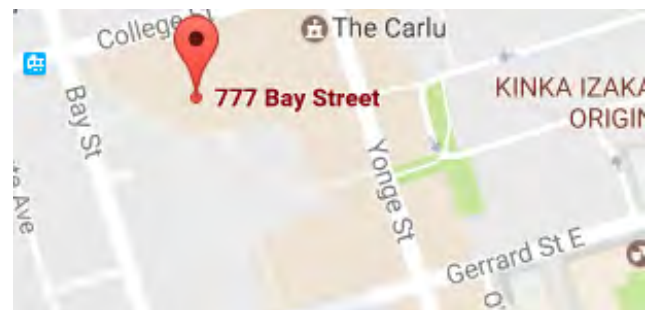
Trinity-Bellwoods
846 Dundas Street West
Toronto, ON
Hours: 9:00 am to 5:00 pm Mon - Wed & Fri
9:00 am to 7:00 pm Thursday
9:00 am to 1:00 pm Saturday



Unit 150, 33 Victoria Street
Toronto, ON
Hours: 9:00 am to 5:00 pm Mon - Wed & Fri
9:00 am to 7:00 pm Thursday
9:00 am to 1:00 pm Saturday



College Park
Lower Level, 777 Bay Street
Toronto, ON
Hours: 8:30 am to 5:00 pm Mon - Fri



On-line: [Service Ontario](#)

What to expect... At Your Interim Closing.

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Payments at Interim Closing.

On or before your confirmed possession date, you are to have submitted the following to the Vendor's solicitor, DelZotto, Zorzi LLP in Trust:

- √ A certified cheque for the escrow balance
- √ Certified cheque for the stub period (The Stub Period is the period between the confirmed possession date and the last day of the month following the month in which the confirmed possession date occurs)
- √ A series of 6 post dated cheques in the amount of the monthly occupancy fee, immediately following the stub period

Getting your keys.

On the actual interim closing day (your possession date), your solicitor will either go to the land registry office, or the Vendor's solicitor and present the signed documents from your interim closing package (sent approximately four to six weeks prior) and any appropriate cheques that were required.

Our solicitor will ensure that all necessary steps have been completed, and shortly after, telephone Customer Care informing them that they are now able to release the keys to your home. For this reason we strongly recommend phoning Customer Care, prior to showing up on your interim closing date to make arrangements. You will have two options for picking up your suite keys; Once released by our solicitor, you will be informed by email that your key package has been left with your Concierge for pickup, or, should you prefer, you can make an appointment with your Customer Care team who can then go through all key package items and deficiencies reported at your HOO appointment with you.

When you arrive please be sure to have photo ID with you. You will then be provided with a key closing package containing the following:

- 2 Suite Entry Keys
- 2 Common Area Keys
- 2 Access Fobs (Building Access)
- Access Transmitters (if applicable)
- Locker Keys (if applicable)
- 2 Mail Box Keys

The 24 hr grace period.

We remind you that it is your responsibility to recheck your home before moving in your contents for any unreported deficiencies which may have occurred between your Home Orientation and Possession Date. Warranty does not cover damage incurred from the move-in process or improper/neglect of home maintenance.

A 24-hour grace period is effective once keys have been picked up.

Payment of Occupancy Fees.

In a condominium environment, each homeowner is required to pay a monthly maintenance fee. Maintenance Fees are established in the 1st budget and include an estimate of income and expenses for a certain time period, typically one year, prepared by the developer.

In the event of Interim Closing (the occupancy of a proposed unit before title is received) which is typical in condominiums, the homeowner is required to pay a monthly occupancy fee, prior to final closing, which occurs after the condominium is actually registered.

Occupancy fees are prescribed by the Condominium Act of Ontario and can be likened to a monthly payment (similar to rent), payable by the homeowner, for possession of the suite prior to registration.

In recognition that interim occupancy is a partial occupancy, it is understood that not all common areas and amenities within the building will be fully completed at this time. The calculations for interim occupancy fees however are based on a formula mandated by the provincial government. They are not based on completion status of the overall community, but what is deemed fair and equitable by provincial guidelines.

Restricted elevators and moving.

At the beginning stages of occupancy, elevator space is somewhat at a premium. The functioning of elevators is staged and they are often not all necessarily functional at the time of your move-in. There is always one that is approved by the city for customer use, however it may at times be shared with on-site construction staff and trades. This is extremely temporary and improves incrementally with successive stages of completion within the building. We emphasize however, the importance of ensuring that your move is well coordinated so that everyone has safe and efficient delivery of their belongings.

We realize that you are eager to move into your new home and share in your excitement. While your home is under construction, it is possible for us to obtain partial permit for floors that are complete. As your homebuilder, we have an obligation to ensure that the health and safety of the general public, our employees, our trades and our customers is protected from potential hazards associated with occupying a building under construction.

We work extremely closely with the city in order to assist us in obtaining authorization to occupy your unfinished building, in accordance with the Ontario Building Code. The Ontario Building Code establishes standards for public health and safety, fire protection, structural sufficiency, accessibility, conservation and environmental integrity of buildings. Within the context of the above standards, the Ontario Building Code regulates the occupancy of buildings.

Prior to approving the occupancy of a building or part thereof, the building inspector will review the floor/area you have requested for occupancy. The construction of the building and the area to be occupied must comply with specific criteria for various components, including for example structural framing, fire separations, plumbing facilities and life safety systems.

Fire Alarm Testing.

Fire alarm testing may be present after you have occupied your new home, and you may have to occasionally endure the inconvenience of this noise disturbance.

While we apologize for the disturbance, we advise you that the Fire Testing is regulated by the Fire Safety Code and the Building Code. We emphasize that the short-term disruption is intended to provide you with the utmost safety and security in your new home.

The first alarm inspection is typically done in two stages.

The first stage may be time consuming as all of the devices in the building are tested (on every floor) to verify working order. The first is with our contractors verifying the life safety systems work (i.e. speakers, pull station, smoke detectors, etc.) The second inspection is with the fire department (usually a day or two after the first inspection) who walk-through the building to test and inspect the systems once again.

The first inspection also inspects the underground parking garage levels (including recreation center and amenities). Residents may expect at the minimum five inspection periods to obtain occupancy for the entire tower. The number of inspections varies on the availability of the fire department and how many floors they can inspect during their allotted time.

A typical inspection could last a week (1st stage) with alarms ringing intermittently throughout the day. Stage 2 with the fire department could last 2 to 3 days.

There will also be monthly fire testing of the common areas, as well as annual insuite fire testing with notice provided by property management.

Construction Hoist.

The hoist is a piece of high-efficiency vertical transporting equipment which is a critical component of the construction process, lifting building materials and elevating personnel at highrise construction sites. Its location is not available at the time of sale and as construction progresses is generally situated central to the building.

The hoist operation during working hours and its subsequent removal are contributing factors to noise, once you have moved in. Unfortunately, an inherent part of moving in to a vertically constructed condominium highrise, is the potential that at the time of occupancy, there may still be uncompleted work above you. Again, our goal is to educate and forewarn you of disturbances that may not have been apparent at the time of sale.



Provident™

A CRICKET ENERGY COMPANY

What is sub-metering?

Utility sub-metering (electricity, water, thermal) is a system that allows residents of a multi-unit property to be billed for individual consumption. This encourages conservation and energy efficiency as residents are responsible for their utilities. In addition, a sub-metering system allows for a utility to be purchased in bulk by the Condominium Corporation at a better price and that lower price is passed onto the residents.

The individual suites will be billed for electrical, hot water, thermal heating, and thermal cooling, while the bulk consumption bill is forwarded to the Condominium Corporation by the local utility. Individual suite meter readings are taken by Provident and suites are billed accordingly. The money is collected by Provident and remitted to the Condominium Corporation. The difference between the money collected and the bulk bill makes up the common area utility consumption.

Overview of our Billing & Collections service:

- Residents can make their payments through mail, pre-authorized fund transfers, and through most financial institutions or by telephone, online, ATM, credit card (Mastercard only) or in person.
- We provide easy-to-read customer invoices that indicate the consumption and rate per suite.
- We provide an e-billing option for residents to receive their invoice through email
- Residents can also login onto a portal to view their energy consumption
- We have a friendly customer service team located in our Toronto office to address any questions or concerns from residents

Electrical Metering

- Measured in kWh (kilowatt hours).
- Meter located in electrical closet in building corridor.
- Measures in-suite electricity i.e. appliances, electronics, etc.
- Provident Energy does not supply or generate electricity - the rates charged by Provident Energy for your electricity bill are the same rates charged by the local municipal electric utility.

Hot Water Metering

- Measured in m³ (cubic metres): 1 m³ = 1000 litres
- Measures usage of hot water for showers, laundry, dishwashers, sinks, etc.
- Meter is typically located in the laundry or bathroom.
- The water is heated within the central plant and distributed when required by the suite.

Thermal Metering (heating/cooling)

- Measured in ekWh (equivalent kilowatt hours).
- Measures amount of heating and cooling energy consumed within each suite.
- Installed directly in fan coil unit.
- The heating and cooling is generated by the central plant and is distributed when requested by the suite.

Provident is pleased to provide utility sub-metering & billing services to your condominium.

Please visit our website
www.pemi.com for more information.

Providing energy solutions for a sustainable future.

Your Neighbourhood

Accommodations	The Westin Harbour Castle	1 Harbour Square, Toronto, ON, M5J 1A6 416-869-1600
	Fairmont Royal York	100 Front St W, Toronto, ON, M5J 1E3 416-368-2511
	One King West Hotel	1 King St W, Toronto, ON, M5H 1A1 416-548-8100
Beauty Salon	En Vogue Nail & Hair	139 Lower Jarvis St, Toronto, ON, M5E 1Z6 647-435-6041
	Wellington Hair Salon	33 Yonge St, Toronto, ON, M5E 1G4 416-363-8330
Beer Store	The Beer Store	41 Mill St, Toronto, ON, M5A 3R6 416-504-5405
Chiropractors	Balanced Body Active Health Care Centre	260 The Esplanade, Toronto, ON, M5A 4J6 647-352-6377
	Integrative Health Institute	46 Sherbourne St, Toronto, ON, M5A 2P7 416-260-6038
Coffee Shop	The Black Canary Espresso Bar	61 Sherbourne St, Toronto, ON, M5A 416-301-7633
	Rooster Coffee House	343 King St E, Toronto, ON, M5A 1L1 416-995-1530
Community Centre	St. Lawrence Community Recreation Centre	230 The Esplanade, Toronto, ON, M5A 4J6 416-392-1347
Day Care	Distillery District Early Learning Centre	8 Distillery Lane, Toronto, ON, M5A 3C4 416-360-4042
	BCE Place Child Care Centre	161 Bay St, Toronto, ON, M5J 2S1 416-367-1758
Dental Office	Market Dental Centre	149 Lower Jarvis St, Toronto, ON M5E 1Z6 416-363-4115
	Corktown Dental Centre	184 Front St E, Toronto, ON, M5A 4N3 416-363-5353
Dog Park	Orphans Green Dog Park	51 Power St, Toronto, ON M5A 3A6
Dry Cleaners	The Dry Cleaner	10 Lower Jarvis St, Toronto, ON, M5E 1Z2 416-364-0018
Florist	Ginkgo Floral Design	222 The Esplanade, Toronto, ON M5A 4M8 416-640-1209
	DeLight Floral & Design	17 Gristmill Lane, Toronto, ON, M5A 3C4 416-882-7848
Grocery Store	Loblaws	10 Lower Jarvis St, Toronto, ON M5E 1Z2 416-304-0611
	Metro	80 Front St E, Toronto, ON M5E 1T4 416-703-9393
Hospital	St. Michael's Hospital	30 Bond St, Toronto, ON M5B 1W8 416-360-4000
Library	St. Lawrence Library	171 Front St E, Toronto, M5A 4H3 416-393-7655

Your Neighbourhood Continued.

Liquor Store	LCBO	222 Front St E, Toronto, ON M5A 1E7 416-214-0311
Major Banks	President’s Choice Financial RBC Royal Bank TD Canada Trust	10 Lower Jarvis St, Toronto, ON M5E 1Z2 416-304-1672 161 King St E, Toronto, ON M5C 1G9 416-365-9070 25 Mill St #104, Toronto, ON M5A 3R6 416-360-3932
Mall	CF Toronto Eaton Centre	220 Yonge St, Toronto, ON M5B 2H1 416-598-8560
Movie Theatre	Imagine Cinemas Market Square	80 Front St, Toronto, ON M5E 1T4 416-314-7006
Pet Services (Boarding / Day Care)	Crown Pet Services	21 Cole St, Toronto, ON M5A 4M6 1-866-502-7696
Pharmacy	Shoppers Drug Mart St. Lawrence Pharmacy	18 Lower Jarvis St, Toronto, ON M5E 1N1 416-203-3700 126 Lower Sherbourne St, Toronto, ON M5A 4J4 416-362-8888
Print Shop	Pikto	22 Gristmill Lane, Toronto, ON M5A 3C4 416-203-3443
Post Office	Canada Post	351 Queen St E, Toronto, ON M5A 1T2 1-866-607-6301
Restaurants	Against the Grain Urban Tavern Boku Sushi Cluny Bistro	25 Dockside Dr, Toronto, ON M5A 0B5 647-344-1562 42 Gristmill Lane, Toronto, ON M5A 3C6 416-368-8686 35 Tank House Lane, Toronto, ON M5A 3C4 416-203-2632
Schools	Market Lane Jr & Sr Public School Downtown Alternative School	246 The Esplanade, Toronto, ON M5A 4J6 416-393-1300 85 Lower Jarvis St, Toronto, ON M5E 1R8 416-393-1882
Taxi Service	Royal Taxi	416-492-0924
Transit System	TTC 72 Bus	Main # 416-393-4000, information 416-393-4636 website www.ttc.ca
Travel Agency	Aster Travel and Tour	1 Yonge St, Toronto, ON M5E 1E5 416-340-1333
Veterinary Hospital	Bay Cat & Dog	525 King St E, Toronto, ON M5A 1L9 416-941-8920
Walk-In Clinic	MyoMedical MD	145 Front St E, Toronto, ON M5A 1E3 416-364-4052

Designation of Agent

Hines

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Community: _____

Vendor: _____

Purchaser: _____ Suite: _____ Date: _____

Name(s) of Designate(s): _____

Address of Designate(s): _____

Phone (home): _____ (work): _____ (cell): _____

E-mail: _____

By signing this form, the undersigned hereby appoints the Designate specified above to attend and conduct the indicated appointments (please check appropriate selections below) for and on behalf of the Purchaser, with the Vendor's Representative and hereby acknowledge and agree that the Designate shall hereby be authorized to sign the necessary forms required by both the Vendor and TARION Warranty Corporation, on behalf of the undersigned:

- ☐ Design & Décor selections (Excluding Personal Selections)
- ☐ Homeowner Orientation inspection including the signature on the Tridel inspection form and the TARION Warranty Corporation Certificate of Completion and Possession
- ☐ Reporting of warranty requests
- ☐ Acceptance of Keys/Closing Package
- ☐ Pre-delivery Inspections (where applicable)
- ☐ MyTridelHome.com access

Selections, inspections and signatures made by your Designate on behalf of the undersigned will be effected without further notification to the undersigned and shall be binding upon the undersigned to the same extent as if same had been personally executed by the undersigned customer(s).

Comments: _____

Purchaser's Signature: _____ Vendor's Signature: _____

Witness: _____

This form may be completed by a purchaser indicated on an Agreement of Purchase and Sale. By completing and signing this form, a purchaser is indicating that they intend to send a Designate, in their place, to various appointments during the homebuying process. This form authorizes the Designate to sign and deliver certain documents (required by the Vendor as well as the TARION Warranty Corporation) on the purchaser's behalf. Once completed, this executed authorization form should be provided to the vendor/builder on or before the applicable appointment dates. Purchasers who wish to attend these appointments and sign documents on their own behalf may also bring a designate and in such case, evidence of the Designate's authorization will not be necessary. Please be sure information as documented is accurate. No verbal commitments or designations of any kind will supersede the Proxy Form. Tridel is committed to your privacy, to review our complete Privacy Policy please visit www.tridel.com.

Questions or Need Help? Your Aqualina Team

Hines

TRIDEL[®]
BUILT FOR LIFE

Your Aqualina team can be reached at
416-649-2312

Your Customer Care Team

Email: aqualinacc@tridel.com



Your Property Management Team

Property Manager aqualina.pm@delcondo.com

Concierge aqualina.concierge@delcondo.com

Tridel's C³ Centre - Customer Connection Centre

Customer Care operates a fully staffed Call Center virtually 24 hours a day. The Call Centre staff works closely with all members of the customer-care team, sales teams, construction and property management staff, to address any problems that may arise.

Email: ask@tridel.com Tel: 416.661.9394



Del Property Management Emergency Hotline

For any in-suite emergencies that arise it is always best to contact your Property Management Team. If they are unavailable to you the Del Emergency Hotline is there to help you out 24 hours a day, 7 days a week.

Tel: 416.495.8866